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Hyderabad 500044

**Career Objectives**

Seeking a position of a Test Lead in technology driven organization of repute.

**Experience Summary**

* Over 7 years of experience in Information Technology 4.5 Years Dev Experience and rest into Automation across multiple verticals and domains
* At Insideview Inc, driving Product Features Test Team. Optimized testing efforts during localization by coming up with JSP & JS Code scanners.
* Acquired **MB2-866: Microsoft Dynamics CRM 2011 Customization and Configuration-** MS Specialist **& MB5-705: Managing Microsoft Dynamics Implementations-** MS Certification Technology Specialist & MCP certifications
* Worked with Deloitte Touché Tohmatsu Limited, as Quality Analyst - Lead, responsible for end to end project testing delivery with very less supervision.
* Worked on SharePoint based Applications testing for more than 4 Years
* Worked with Wipro Technologies for four & half years on fortune 500 accounts like Microsoft, Thames Waters
* Worked in MS Data Protection Manager Product team as lead tester, in Hyper V module. Backup and restore of Virtual machines and cluster set up. Back up data to Azure cloud.
* Headed the team of Automation in DR Intranets Project in Deloitte.
* Gained Expertise in developing Automation Tests in Selenium and IBM RFT
* Proficient in analyzing test plans, creating test cases, and designing test strategies
* Skilled in Agile and Waterfall software development life cycle methodologies
* Excellent problem solving skills and experience communicating effectively with all functional teams to understand customer usage models and requirements
* Schedule and facilitate business meetings (SCRUM & DRB calls) with project managers, BA’s, product owners, developers and global stakeholders.
* Develop automated test scripts using Selenium, RFT using Eclipse IDE & read data from excel. Used selenium along with TestNG and Ant.
* Expert in test management tools - **QC** (Quality Centre), **RQM** and **CQ** for Test execution management, Defects Reporting, Validation and Verification
* Trained in Big Data Technology Hadoop(HDFS, Map Reduce & Apache Pig)

**Technical Skills**

* **Programming Languages:**

Core Java, C#.NET

* **Tools:**

Selenium, Jmeter, ANT, TestNG, Rational Functional Tester, Perl, Loc Studio, LocValidationTool, Trawler, LocS Project Editor, Hyper-V, Source Depot, Clarify, IEDev Toolbar , Http Watch, Product Studio, VSTS, WTT , Pixie, PEX For Unit Testing, Adobe -Site Catalyst for Web Analytics, Debugger, WATS, HP QC, Clear Quest, Jira, Confluence, AWS, Linux Administration User level

* **Databases:** SQL Server 2005, Dynamo DB
* **Other Technologies:** SharePoint 2010 based web Application Testing, Hyper-V & Hyper V cluster set-up, Data Protection Manager tool in Windows 2008 R2
* **Technical Documentation:** Given presentation on ‘Memory Management in .NET’ & also submitted the same to Wipro's Knowledge Management repository.

**Academic Credentials - Professional Qualification**:

* Bachelors of Technology in Computer Science & IT- Engineering, year 2006 from JNTU with 70%

**Work Experience**

* **Inside View INC: Working as Senior Software Engineer in Test** From Dec 23rd 2013 till date
* **Deloitte Touché Tohmatsu Limited:** Worked as Quality Analyst from Jul 25th 2011 till 6th Aug 2013
* **UTC:** United Technologies Corporation From 10th Jan 2011 till 8th July 2011 as Quality Engineer
* **Wipro Technologies:**November2006 till Jan 2011 as SDET

**Projects**

**Organisation : Insideview INC**

**Projects :** IV Sales Intelligence for CRM

**Duration :** 12/2013 – Till date

**Designation :** **Senior Software Engineer in Test & Scrum Master**

**Environment & Job Responsibilities:** Selenium for Automation, TestNG and ANT for runing the scripts. Jmeter for Performance testing

* Working for CRM integration module of Sales IV product. In short span got good hands on on Salesforce CRM, Microsoft Online, On-Premise CRMs.
* Work with Product Managers, Sr. BA’s to gather and understand business requirements, effectively communicate to QA team members.
* Playing the role of SCRUM Master for our sprint team.
* Customer facing role for scheduling product meetings/core team meetings, delivery calls to provide the required clarifications, highlighting the risks and status reports to the program manager and other stakeholders.
* Responsible for the analyses of User Story documents to understand business requirements, creation of test plan, effort estimation, preparation/review/execution of test scripts and reporting test results to management/stakeholders.
* Design and document test plans, detailed QA test cases based on the written business requirements.
* Automate smoke and regression test cases on Selenium for every sprint
* Using Jmeter for performance testing of new features
* Incident reporting, tracking, issue investigation and base lining the test cases for future releases in Jira.

**Organisation : Deloitte Touche Tohmatsu**

**Projects :** DR Intranets, KAM, Communities, DA EMS

**Duration :** 07/2011 – 08/2013

**Designation :** **Quality Analyst – Lead - Scrum Master**

**Environment & Job Responsibilities:** SharePoint 2010 Web based Customized Applications, Metrics in Omniture Site Catalyst, Automation done using RFT, RTC, Clear Quest, QC, Debugger on IE & WATS on Mozilla

* Work with Product Managers, Sr. BA’s to gather and understand business requirements, effectively communicate to QA team members.
* Plan and perform work allocation to resources based on capability and availability so as to maintain optimal resource utilization.
* Actively communicate test progress, results and other relevant information to project stakeholders.
* Customer facing role for scheduling product meetings/core team meetings, delivery calls to provide the required clarifications, highlighting the risks and status reports to the program manager and other stakeholders.
* Responsible for the analyses of User Story documents to understand business requirements, creation of test plan, effort estimation, preparation/review/execution of test scripts and reporting test results to management/stakeholders.
* Design and document test plans, detailed QA test cases based on the written business requirements.
* Automate smoke and regression test cases on Rational Functional Tester & read data from Excel
* Help and guide new team members in learning RFT and Metrics Reports analysis in Omniture.
* Perform test execution and work closely with the development team on resolution of any issues.
* Ensure on time delivery with good quality and providing sign offs once testing is successfully completed for the release.
* Motivates and Guides team members to achieve project goals. Team mentoring & knowledge sharing.
* Incident reporting, tracking, issue investigation and base lining the test cases for future releases.
* Process Improvement to improve Productivity and Quality of the team.

**Organisation : United Technologies Corporation**

**Projects :** Cypress, Star Call Communication Systems

**Duration :** 01/2011 – 07/2011

**Designation :** **Quality Analyst – Level 3**

**Environment & Job Responsibilities:** Coded UI, Quality Centre, Auto IT

* Responsible for Automation Feasibility study for Cypress System using Visual Studio 2010 Coded UI
* Functional Testing of Star call Communication System
* Executing existing scripts in Auto IT for Cypress product.

**Organisation : Wipro Technologies**

**Duration :** 09/2006 – 01/2011

**Project : Microsoft DPM Central Execution Test Team**

**Designation :** SDET

**Environment & Job Responsibilities**: Product Studio, Power Shell Scripting, Hyper V

* Data Protection Manager (DPM) enables disk-based and tape-based data protection and recovery for servers such as SQL Server, Exchange Server, SharePoint, virtual servers, file servers, and support for Windows desktops and laptops. DPM can also centrally manage system state and Bare Metal Recovery (BMR).
* Worked as a STE 2 in MS DPM 2010 team at MS IDC (as a Vendor). Worked testing DPM 2010 Product for SQL back up & MOSS & Hyper V back up.
* Has contributed for Functional testing of Windows Cloud back up testing.
* Handled end to end test execution for the Hyper V standalone and Cluster set ups as a Lead Tester.
* Plan and perform work allocation to team members and tracking the status of the work done.
* Analyzing HLDs and User Stories for each sprint to identify high level business scenarios.
* Initiated the process of HLD/BPD/User Story walkthrough to minimize the dependency on development team.
* Prepare and Review STS/UAT scripts for system testing and UAT.
* Facilitate meetings with clients and various stake holders to confirm test plan and schedule for each sprint.
* Update client and management on the status in daily stand-up calls, sync-up calls and retrospective calls.
* To get the issue/blockers resolved from development team and business analysts, participate in WAR meetings.
* Manage tracking and resolution of defects using defect-tracking system – Product Studio.
* Escalate issues when resolution is not achieved within a reasonable amount of time.

**Project : MS Localization O14 BCM Engineering Team**

**Designation :** SDET

**Environment & Job Responsibilities:** Product Studio, Loc Studio, Trawler, Win Diff, Beyond Compare

Business Contact Manager provides powerful customer and contact management to improve the effectiveness of your sales, marketing, and customer service efforts.

* Work includes investigating & fixing bugs that are logged by the test team.
* Managing active bugs and resolving them in collaboration with the Microsoft Ireland Team.
* Generating localized sample data for the Office14 Outlook Applications.
* Debugging issues, errors raised in Sample Data process.
* Fixed around 120 defects in one month in MS Office Outlook 2010 Application in Localization Project
* Tracking and resolution of defects using defect-tracking system – Product Studio.
* Interacting with Onsite & Dev Team of various components from offshore/onsite to resolve issues.
* Identify and fix Functional breakdowns of BCM tool in Locales other than English

**Project : MS E-Learning Team**

**Designation :** STE 2

**Environment & Job Responsibilities:** SharePoint 2007, Product Studio, IE Dev Tool Bar, SQL 2005

* Plan and perform work allocation to team members and tracking the status of the work done.
* Analyzing HLDs and User Stories for each sprint to identify high level business scenarios.
* Initiated the process of HLD/BPD/User Story walkthrough to minimize the dependency on development team.
* Prepare and Review STS/UAT scripts for system testing and UAT.
* Identification and execution of test Scenarios/test Cases for Functional/Regression/Sanity and Integration testing.
* Execution of Cross Browser testing scenarios.
* Tracking and resolution of defects using defect-tracking system – Product Studio.
* Interacting with Onsite & Dev Team of various components from offshore/onsite to resolve issues.
* Test data creation and initial environment setup for various testing.
* Fetching and looking for relevant data in Web Application and validate its consistency by verifying in DB

**Project : Microsoft - Windows Protocol Documentation Inspection**

**Designation :** Senior Software engineer

**Environment & Job Responsibilities:** C#, Protocol Modelling, Visual Studio 2008 Team Suite(VSTS), Network Monitor (Netmon), Spec Explorer 2007, Visual Source Safe, Product studio. Windows XP/Vista, Windows 2000/2003, Win7

* Preparing the Test Setup to execute the test suite.
* Maintaining Test Logs, Traffic Captures and Test Reports.
* Requirement analysis/scripting from the Protocol specification.
* Understanding various Microsoft proprietary Protocols for example CPSP, DHCP, etc.
* Creating models of protocol behavior, analyzing those models, and generating and driving model-based tests.
* Designing test automation plan, which includes preparing testing approach and test execution design.
* Building Validation Suites by following the document to find any technical issues those conflicts the protocol or the documentation.
* Developing test cases and testing with the developed code by executing test cases, as well as monitor the network traffic (using NetMon).
* Finding and raising defects and tracking them through Product Studio.
* Preparing PQAR (Protocol quality assurance report) for each of the protocol worked upon.
* Co-ordination with the onsite team in terms of replicating the test setup and running the test suite at the client location.
* **Microsoft E-Learning Portal Development Role: SDET**

It is a SharePoint 2007 e-learning portal. Microsoft E-Learning allows you to improve software skills with self-paced, interactive, and engaging online training available anytime, anywhere. Worked as Senior Test Engineer. Designing and uploading of test cases by understanding specification. Executing test cases and taking products through whole regression release cycle. Performing full browser and OS test pass including functional and performance testing. Mentored a team of 5 members.

**Corporate Application for Thames Water Role: Software Engineer**

Support of applications to see they are available for client 24\*7, without any interruption or inconvenience. Vistec is one among those applications which has front-end as J2EE & Mainframes Database. Also supported .NET based CM6 application (Opex Cost Model). This System provides the Asset Planning and Asset Strategy groups of Thames Water with the required login to Opex Cost Model website to calculate and predict the annual operating

* Create ‘Operation and Maintenance Cost Models’ (top-down as well as bottom-up models) for

Thames Water assets (sites and processes)

* Retrieve the cost models
* Maintain different versions of a model
* Create reports based on the models
* Compare the top-down and bottom-up models and check for model accuracy
* Calculate the future cost variation.
* Export the model output to excel and reporting in hard copy of each model.
* Data entry for master data and configurable items in the application.

**Title: GIS of Earthquake events of OCT 8, 2005 in POK Academic project**

AT: National Geo-Physical Research Institute  
TECHNOLOGIES: Advanced Java, Oracle 8i, WinDiz and Windows 2000

TEAM SIZE: 2

The project is based on the Earthquake that occurred at Kashmir on OCT 8th. The main objective of this project is to collect different kinds of data related to the event like the intensity, duration etc., and to depict the results in a user convenient way (i.e. seismic graphs etc.,) using Java Technologies includes Swings and Servlets. The underlying database being used is oracle8i.

**Achievements**

* Achieved Best student Award in School.
* Won lots of prizes for various Quiz competitions.
* Got Exceeds Expectations rating in three consecutive appraisals at Wipro Technologies

**Personal Details**

* **Date of Birth:** 10-July-1985
* **Nationality:** Indian
* **Sex:** Female
* **Languages Known:** English, Hindi & Telugu

**Declaration**

I hereby certify that all the information given above is correct to the best of my knowledge and I am ready to provide relevant documents as a proof thereof.

**Place: Hyderabad Date: September 4, 2014**

**Praneetha Indira B**